

NEMT is Mandatory Medicaid Benefit

The Administration plans to make it easier for states to curtail the Medicaid non-emergency medical transportation (NEMT) benefit. This benefit has been part of Medicaid since the program's inception in 1966. Curtailing Medicaid NEMT cuts against 50 years of continuous Medicaid policy at a time when NEMT is increasing across healthcare programs and markets.

01 Medicaid Beneficiary requests a ride

Lacking transportation, Medicaid beneficiary requests a ride to a medical appointment

NEMT's Value to Medicaid

Member Experience

Ensures transportation to make their medical appointments.

Return on investment

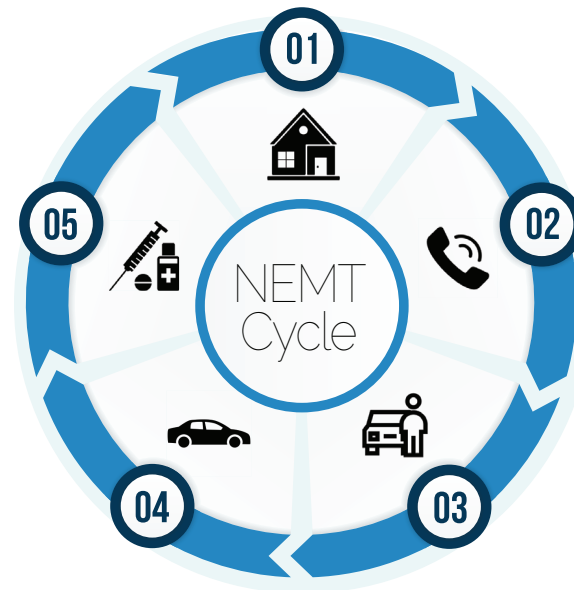
Lessens preventable hospitalizations and rehabilitations that occur when patients miss appointments.

Social Determinants of Health

Addresses a primary social determinant of health – lack of access to transportation.

05 Additional transportation for prescriptions or medical equipment

If medically necessary, pick up prescription drugs or medical equipment at pharmacy or other provider to foster treatment adherence



02 MCO/Broker confirms eligibility and assigns transport

- Confirm eligibility of beneficiary and validates medical needs.
- Matches beneficiary to most appropriate and efficient transit mode
- Maintains qualified network of transit providers
- Coordinates rides and ensures trips are to eligible site
- Assures ride quality and prevents fraud and abuse

04 Ride to Healthcare Provider

NEMT rides can be for any Medicaid covered service but are most commonly for behavioral health, dialysis, or preventive health services

03 Transportation Provider dispatched

- Responsible for transporting beneficiary to and from medical appointment
- Drivers and equipment certified by brokers
- Specially trained drivers for higher-acuity beneficiaries